Alert and Situation Columns

You can change the columns to display on Situation and Alert Views and add new columns based on custom_info fields.

Optionally add link definitions to custom_info columns, for example, to link the custom_info data to a third-party system. See Link Definitions.

Navigation

Click the **Columns** drop-down menu in the top right corner to display which columns are displayed by default.

The default columns are all those which are checked.

Check or uncheck columns to add or remove them from the default column layout.

Icon	Description
✛	Click the border of any column and drag left or right to make the column narrower or wider. Double-click to auto-resize the column to the current content
↓	Click and drag any column to another position to change the order the columns appear in

Click any column and edit the text next to 'Header' to change the column header.

Create a New Column

Click **Columns** > **Add Column** to add a new custom column to the default layout.

Edit the available fields to configure the column:

Field	Input	Description

Field	String	This is where you can type the custom_info field you want to use or show in the column
		Please note: This entry must start with `custom_info.` (added when creating a new column). For example, to use a Custom_info field 'TPS_ID' enter: `custom_info.TPS_ID`
Header	String	This is the header name of the column
Type	Number OR Text	Select 'Number' if the column content is numeric or 'Text' if the column context is text string
Link Definition	Selection	Select the Link Definition from the list (if required)
Indexed	Boolean	If enabled, the column data will be indexed in the database
		Please note: When new columns are added they are filterable and sortable by default. This improves performance of filtering and sorting, but may affect the performance of additions
		If you are planning to use this custom_info field in Alert or Situation filters or you are planning to sort using this column, we recommend you enable the indexed option to aid filter loading performance Too many indexed columns may impact performance

Adjust the column width as required and change the order by dragging and dropping the new column where you would like it to be.

Click **Save Changes** to continue and confirm when prompted.

Alternatively, click **Revert Changes** to discard your changes.

Examples

Alert Column with Custom_info Data from Prompt

The custom_info field 'TPSLEVEL' is added to Alerts using a client tool with a prompt variable: 'Set TPS Level'.

> **Please note**: For more information on how to set this tool up please click here

Right-click and select **Tools** > **Set TPS Level** tool or **Tools** > **Tools** > **Set TPS Level** to run the tool on an Alert:

Select the TPS level on the prompt window that opens:

Right-click on the Alert, select **Show Details...** and **Custom Info...**

To create the custom_info column, go to **System Settings** > **Columns** > **Alert Columns**.

Click **Columns** > **Add Column** and then configure the column as shown below:

TPS LEVEL	HOST	TYPE
Test String	server1	t1
Test String	serverA	t2
Test String	server2	t1
Test String	serverB	t1
Test String	serverA	t1

FIELD:	custom_info.LEVEL
HEADER:	TPS Level
TYPE:	Text
LINK DEFINITION:	
INDEXED:	☑

Indexing columns may have an impact on performance.

Click **Save Changes** to continue.

The Alert Views will display the **TPS Level** column display custom_info data in the second column:

Open Alerts (~6856 alerts found)

	✕ Status: Opened, Unassigned, Assigned, Acknowledged, Unacknowledged	Filter

	SEVERITY ↓	TPS LEVEL	HOST	TYPE	OWNED BY
☐	⊗ Critical	1	as100.lsburh.isp.acme.com (...	tacplusInetSrvrOp...	
☐	⊗ Critical	1	REST_server12 (ssh)	TypeXYZ	
☐	⊗ Critical	3	REST_server5 (ssh)	TypeABC	
☐	⊗ Critical	1	REST_server2 (ssh)	TypeABCD	
☐	⊗ Critical	2	REST_server2 (ssh)	TypeABCD	
☐	⊗ Critical	2	as101.eabse.isp.acme.com (...	tacplusInetSrvrOp...	
☐	⊗ Critical	1	REST_server13 (ssh)	TypeABC	
☐	⊗ Critical	2	REST_server8 (ssh)	TestType1	
☐	⊗ Critical	1	REST_server5 (ssh)	TypeABC	
☐	⊗ Critical	2	REST_server12 (ssh)	TypeXYZ	
☐	⊗ Critical	1	REST_server5 (ssh)	TypeABC	